

Third Party Terms (1 May 2022)

The third-party licensors of the Client Software and Documentation have licensed (whether directly or indirectly via Netec) the Customer to install and use the Client Software and Documentation only in accordance with the relevant licence terms referenced in the table below:

Hosted Service	Client Software/ Documentation	Third Party Licensor	URL for licence terms
Microsoft Services	Microsoft 365, Azure, Teams	Microsoft Corporation	https://www.microsoft.com/en-gb/servicesagreement/
Backup	Acronis Cloud Backup	Acronis	https://www.acronis.com/en-gb/legal.html
Backup	Datto SaaS Protection	Datto	https://www.datto.com/products/rmm
Endpoint Protection	F-Secure Protection	F-Secure	https://www.f-secure.com/en/legal/terms
Endpoint Protection	Bitdefender Gravity Protect	Bitdefender	https://www.bitdefender.com/site/view/legal-eula.html
Domains	Domains	CloudFlare	https://www.cloudflare.com/en-gb/terms
Domains, Websites	Domains, Website hosting & design	Viridian	https://www.viridian-online.com/privacy-policy/
Domains, Websites	Domain & Website hosting	KDweb	https://www.kdweb.co.uk/terms.htm
Remote Desktops	Microsoft Remote Desktop, Citrix	Knowall IT	https://www.knowall.net/terms/ https://www.microsoft.com/en-gb/servicesagreement/ https://www.citrix.com/en-gb/buy/licensing/agreements.html
RMM suite	RMM	Datto	https://www.autotask.com/assets/terms/2016/03/autotask.htm
Remote Support software	Take Control	Solarwinds	https://www.solarwindmsp.com/legal
Monitoring	LibreNMS	LibreNMS	https://community.librenms.org/tos
2FA	Duo	Cisco/Duo	https://duo.com/legal/terms
Email Security	Proofpoint	Email Security & Protection	https://www.proofpoint.com/us/legal/license
Endpoint Protection	SentinelOne	Singularity	https://www.sentinelone.com/legal/terms-of-service/
Data Storage	Egnyte	Egnyte	https://www.egnyte.com/terms-and-conditions/01-2020

These terms and/or the licence terms located at the URLs above may be updated or revised from time to time by: (a) the relevant third-party licensor; or (b) Netec in order to maintain consistency with any updated or revised terms provided by the third-party licensor.

Netec will use reasonable endeavours to: (a) procure from the relevant third-party licensor; or (b) provide; advance notice of any updates or revisions for the Customer. Notwithstanding the foregoing, the updated or revised terms shall apply immediately on their publication at <http://www.netecgc.com/terms/> or at the URLs (or updated third-party URLs) set out in the table above.

DATTO SAAS PROTECTION POLICIES – Microsoft 365 Backup

Standard Retention Policy

This standard retention policy applies to currently available Service Plans for SaaS Protection 2.0 Products only. Earlier versions of the Product and/or Service Plans may have different retention features.

Retention determines how and/or for how long data backups for a SaaS Protection Service Subscription are retained in the Datto Cloud. After an initial full backup, all subsequent backups are "snapshots" of a particular point in time and capture only changes made since the previous backup. Following the full backup, backup snapshots are retained in accordance with the pre-set schedule for the particular SaaS Protection Service Plan described below and will be retained for each active Service Subscription for which payment is current. If a Service Subscription terminates, Datto reserves the right to delete, after 60 days, the backed up data in the Datto Cloud associated with your Service Subscription. It is your responsibility, on or before this period, at your expense, to export a copy of the data if you would like a copy of the backed up data in the Datto Cloud associated with your Service Subscription for a SaaS Protection Product.

1. **1-Year Cloud Retention-** With the 1-Year Cloud Retention (also known as 1 Year Time Based Retention) service plan backup snapshots are maintained for one year on a rolling basis, with the oldest backup snapshots deleted first after one year. Automatic consolidation of backup snapshots is applied on a rolling basis as shown below.
2. **Infinite Cloud Retention-** With the Infinite Cloud Retention service plan backup snapshots are retained for an indefinite period of time for as long as the Infinite Cloud Retention Service Plan Service Subscription is current. Automatic consolidation of backup snapshots is applied on a rolling basis as shown below.

We use the following schedule for consolidating backup snapshots stored in the Datto cloud.

Pruning of Incremental Backups Takes Place After:

Intra-dailies	30 days
Dailies	90 days
Weeklies	365 days*

* For the Infinite Cloud Retention Service Plan only, weeklies will be consolidated on a rolling basis into monthly backup snapshots after a year.

Further information can be found at <https://www.datto.com/uk/continuity/saas-protection>